Contents

1	The Emergence of Student Evaluation in Higher Education Introduction. Origins of Student Feedback. Emergence of Student Evaluation in the United States Higher Education Early Adopter: Student Evaluation in Australian Higher Education. Conclusion	1 1 3 4 8 11
2	Research on the Design and Function of Student Evaluation. Introduction. Primary Research on Student Evaluation The Limits of Student Ratings-Based Models The Need to Broaden the Conventional Assumptions of Student Evaluation Potential Limitations of Quantitative Student Evaluation Conclusion	13 13 15 19 22 23 26
3	What Higher Education Teachers Think About Quantitative	
	Student Evaluation	29
	Introduction	29
	Setting the Context	
	Setting the Context	30
	Exploring Tensions Around Student Evaluation	32
	Exploring Tensions Around Student Evaluation The Importance of Professional Versus Institutional Interest	32 35
	Exploring Tensions Around Student Evaluation The Importance of Professional Versus Institutional Interest Multi-voicedness: Differing Teacher Responses to Key Tensions	32
	Exploring Tensions Around Student Evaluation. The Importance of Professional Versus Institutional Interest Multi-voicedness: Differing Teacher Responses to Key Tensions Epistemological Tensions Around Contemporary Quantitative	32 35 39
	Exploring Tensions Around Student Evaluation. The Importance of Professional Versus Institutional Interest Multi-voicedness: Differing Teacher Responses to Key Tensions Epistemological Tensions Around Contemporary Quantitative Evaluation	32 35 39 41
81 11 11 11 11 11 11 11 11 11 11 11 11 1	Exploring Tensions Around Student Evaluation. The Importance of Professional Versus Institutional Interest	32 35 39 41 42
4	Exploring Tensions Around Student Evaluation. The Importance of Professional Versus Institutional Interest. Multi-voicedness: Differing Teacher Responses to Key Tensions. Epistemological Tensions Around Contemporary Quantitative Evaluation. Conclusion Analysing the Potential of Student Evaluation in Practice.	32 35 39 41 42 45
4	Exploring Tensions Around Student Evaluation. The Importance of Professional Versus Institutional Interest. Multi-voicedness: Differing Teacher Responses to Key Tensions Epistemological Tensions Around Contemporary Quantitative Evaluation. Conclusion Analysing the Potential of Student Evaluation in Practice. Introduction.	32 35 39 41 42
4	Exploring Tensions Around Student Evaluation. The Importance of Professional Versus Institutional Interest. Multi-voicedness: Differing Teacher Responses to Key Tensions. Epistemological Tensions Around Contemporary Quantitative Evaluation. Conclusion Analysing the Potential of Student Evaluation in Practice.	32 35 39 41 42 45

	CHAT as a Form of Davelonmental Passarah	40
	CHAT as a Form of Developmental Research	
	Selecting Suitable Locations for the Case Studies	
	The Role of the Researcher	
	Engaging Educational Leaders	
	Engaging Teachers in the Research	
	Data Collection Methods	
	Forms of Data Interpretation	64
	Conclusion	65
5	Student Evaluation in Situated Practice—The Case	
9		
	of a Recently Designed Program	67
	Introduction	67
	Initial Activities to Formulate the Action Research	69
	Agreed Action Research Cycle—Case Study One	70
	Formulating Evaluative Questions	71
	Formulating Evaluative Questions	71
	Initial Student Evaluation Questions: Semester One	72
	Outcomes of the Pint Anti- Pont C	73
	Analysis of the First Cycle of Action Research-Evaluation	77
	Outcomes of the Second Action Research Semester	79
	Outcomes of the Third Action Research Semester	81
	Interview Data from Action Research Participants.	
	Conclusion	
	Conclusion	88
6	Student Evaluation in Situated Practice—The Case	
	of an Established Program	89
	Introduction	89
	Initiating the Action Research Project	91
	Agreed Action Research Model: First Semester	94
	Outcomes of First Action Research Semester	95
	Initial Post-semester Workshop	99
	0	102
	Outcomes of Third Action Research Semester	
	Interview Data from Action Research Participants	
	Conclusion	
7	Assurance or Improvement: What Work Can Student	
	Evaluation Most Effectively Perform?	121
	Introduction	121
	The First Plane: Personal Engagement in Shared Activities	121
	(Apprenticeship)	123
	The Second Plane: Interpersonal Engagement (Guided Participation)	
		127
	The Third Plane: Community (Participatory Appropriation)	
	Conclusion	132

-	and the second s	
8	Assessing the Developmental Potential of Student Feedback	135
	Introduction	135
	Transformative Learning	136
	Horizontal and Dialogical Learning	141
	Subterranean Learning	145
	Conclusion	148
9	Charting New Approaches to Student Evaluation	151
	Introduction	151
	The Emergence of Student Evaluation in Higher Education	152
	Student Evaluation as a Contestable Activity	154
	Professionalism, Casualisation and Consumerism	158
	Developmental Potential of Student Evaluation	162
	Toward a New Student Learning Evaluation Model	165
	The Learning Evaluation Cycle	167
	Conclusion	172
A	ppendix	175
	States find later elsewhere) in the late 1960s under the pressure of	101

to directly influence and improve teaching figurity. The chapter uses